

22<sup>nd</sup> BUSINESS PROCESS MANAGEMENT CONFERENCE PROGRAM BOOKLET

1–6 September 2024 Kraków, Poland

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**Gold Sponsors** 













#### 22nd Business Process Management Conference



Useful information:

- During the conference internet connection will be provided via Eduroam and AGH-Events (BPM2024) networks.
- Password for BPM2024 will be printed on participant's ID card.



Coffee will be available from Tuesday to Thursday at Krakus Restaurant from 8am to 5pm.

We acknowledge and are grateful to the sponsors and partners of BPM 2024. Without their support, such an event would not have been possible, especially to our platinum sponsor — Celonis — and our four gold sponsors: SAP Signavio, Software AG, Tecna, and Wyższa Szkoła Biznesu – National Louis University.

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- Monday, September 2nd Workshops
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- Wednesday, September 4th Main Conference
- Thursday, September 5th Main Conference
- Friday, September 6th Polish BPM Symposium
- Conference Organizers
- AGH Location of venues
- Did you know that...?



#### Program

Conference Schedule				
Date	Event			
01.09.2024	Doctoral Consortium			
02.09.2024	Workshops			
03-05.09.2024	Main Conference			
06.09.2024	Co-located Event: 5th BPM Symposium			





#### Sunday, September 1st • Doctoral Consortium

<b>T</b> ime 6	C7 building
Time	[014]
09:00 - 09:30	Welcome and introductions
09:30 - 10:15	Towards Sustainable BPM Excellence: A Maturity Model Grounded in Paradox Theory; Ika Nurkasanah
Coffee break	
10:30 - 11:15	Conversational AI for Framed Autonomy in Al-augmented Business Process Management; Angelo Casciani
11:15 - 12:00	Understanding and Supporting Process Mining Analyses at the Individual Level; Lisa Zimmermann
Lunch Break	
13:30 - 14:15	Monitoring Employee Well-Being with Process Mining; Mari Braakman
14:15 - 15:00	Concept-drift-aware Prescriptive Analytics for Object-centric Processes; Ngoc-Diem Le
Coffee Break	
15:30 - 16:15	Explaining and Understanding Organizational Dynamics Using Digital Trace Data; Sophie Hartl
16:15 - 17:00	Round table and closing
19:00	Dinner for DC Participants (Brewery BGH, Witolda Budryka 4, 30-072 Kraków)

Time	Sunday, September 1st	
17:00 - 19:00	Early registration to all events	U2 building

Time	Sunday, September 1st			
20:00-21:00	Kraków at night - walk From U2 building to the Main Square			

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# Monday, September 2nd Workshops

Time	C7 building							
Time	[014]	[015]	[113]	[114]	[411]	[412]		
08:00 Registration (U2 building)								
09:00-10:30	BPMS2	AI4BPM	BP-Meet-loT N	NLP4BPM		OBJECTS		
Coffee break								
11:00-12:30	Innov8BPM	AI4BPM	BP-Meet-IoT	NLP4BPM	вро	OBJECTS		
Lunch (Krakus	Restaurant, Reyn	nonta 15, 30-059	) Kraków)	·				
14:00-15:30	Innov8BPM	FM-BPM	ProDy	NLP4BPM	BPO	OBJECTS		
Coffee break				·				
16:00-17:30	Innov8BPM	FM-BPM	ProDy		BPO	OBJECTS		
18:00	Workshop Rece	ption (Studio Clu	ub, Witolda Budı	yka 4, 30-072	Kraków)			

#### Workshops:

BPMS2 – Social and Human Aspects of Business Process Management

Innov8BPM – Managing Process Innovation and Value Creation in the Era of Digital Transformation

AI4BPM – Artificial Intelligence for Business Process Management

FM-BPM – Formal Methods for Business Process Management

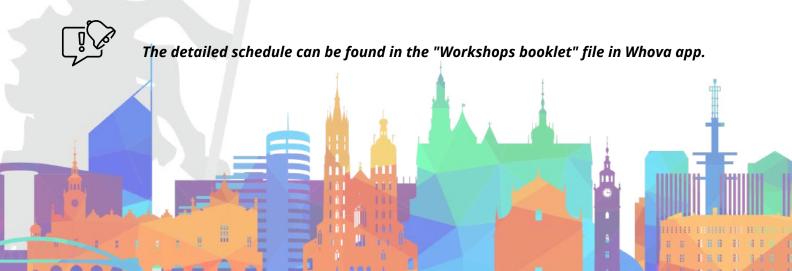
BP-Meet-IoT - Business Processes Meet the Internet-of-Things

ProDy – Change, Drift, and Dynamics of Organizational Processes

NLP4BPM – Natural Language Processing for Business Process Management

**BPO – Business Process Optimization** 

OBJECTS – Object-centric Processes from A to Z





# Tuesday, September 3rdGeneral plan of the day

<b></b>	U2	C7 building				
Time	building	[113]	[114]	[411]	[014]	
08:00	Registration (U2	building)				
08:45 - 09:45	Opening, Keynote					
Coffee break (	Krakus Restaurar	nt, Reymonta 15	, 30-059 Kraków)			
10:30 - 12:30	Main Session 1	BPM Forum 1	Journal First 1			
Lunch (Krakus	Restaurant, Reyr	nonta 15, 30-05	9 Kraków)		Mentoring Session for ERCs	
14:00 - 15:30	Main Session 2	RPA Forum 1	Journal First 2	Tutorial 1		
Coffee break (	Krakus Restaurar	it, Reymonta 15	, 30-059 Kraków)			
16:15 - 17:45	Main Session 3	RPA Forum 2	Tutorial 4			
18:00	Welcome Party (	A0 building - Ma	ain Hall)	·		
16:30 - 19:15	SC meeting (A0 b	ouilding Profess	or's Club) with 15	5' break		
19:30 - 22:00	SC dinner (Krakć	w, Main Square	2)			



## Tuesday, September 3rdDetailed daily schedule

Time	U2	C7 building			
Time	building	[113]	[114]		
08:45 - 09:45	Opening, Keynote Flavia Santoro: "Ethics in BPM"				
10:30 - 12:30	Main Session 1: Predictive and Prescriptive Monitoring Chair: Marco Comuzzi	BPM Forum 1: Chair Mahendrawathi ER	Journal First 1		
	Andrei Buliga, Mozhgan Vazifehdoostirani, Laura Genga, Xixi Lu, Remco Dijkman, Chiara Di Francescomarino, Chiara Ghidini and Hajo A. Reijers. Uncovering patterns for local explanations in outcome-based Predictive Process Monitoring Martin Käppel, Lars Ackermann, Stefan Jablonski and Simon Härtl. Attention Please: What Transformer Models Really Learn for Process Prediction Johannes Roider, Dario Zanca and Björn Eskofier. Efficient Training of Recurrent Neural Networks for Remaining Time Prediction in Predictive Process Monitoring Kateryna Kubrak, Lana Botchorishvili, Fredrik Milani, Alexander Nolte and Marlon Dumas. Explanatory Capabilities of Large Language Models in Prescriptive Process Monitoring	Luka Abb and Jana-Rebecca Rehse. Multivariate Anomaly Detection in Object- Centric Event Data Lukas Liss, Jan Niklas Adams and Wil van der Aalst. TOTeM: Temporal Object Type Model for Object-Centric Process Mining Alexandre Goossens, Johannes De Smedt and Jan Vanthienen. Object-Centric Event Logs: Characteristics, Comparative Analysis and Road Map Felipe Castellanos, Nicolás Navascués, Daniel Calegari and Andrea Delgado. CMMN-based modeling and customization of declarative business process families Gyunam Park, Jan Niklas Adams and Wil van der Aalst. Conformance Checking and Performance Analysis Using Object-Centric Directly-Follows Graphs Carl Corea, Timotheus Kampik and Marco Montali. Explainable DMN Simon James Jensen and Hugo A. López. Towards Immersive Environments for Declarative Process Models	<ul> <li>Ivan Compagnucci, Flavio Corradini, Fabrizio Fornari and Barbara Re.</li> <li>A Study on the Usage of the BPMN Notation for Designing Process Collaboration, Choreography, and Conversation Models</li> <li>Heerko Groefsema and Nick van Beest.</li> <li>Supporting business process variability through declarative process families.</li> <li>Djordje Djurica, Tyge Kummer, Jan Mendling and Kathrin Figl.</li> <li>Investigating the Impact of Representation Features on Decision Model Comprehension</li> <li>Laura Genga, Fabio Rossi, Claudia Diamantini, Emanuele Storti and Domenico Potena.</li> <li>Model Repair Supported by Frequent Anomalous Local Instance Graphs</li> <li>Marek Szelągowski and Justyna Berniak-Woźny.</li> <li>BPM challenges, limitations and future development directions – a systematic literature review</li> <li>Peyman Badakhshan, Hendrik Scholta, Theresa Schmiedel and Jan Vom Brocke.</li> <li>A measurement instrument for the "ten principles of good BPM"</li> <li>Sander J.J. Leemans, James M. McGree, Artem Polyvyanyy and Arthur H.M. ter Hofstede.</li> <li>Statistical Tests and Association Measures for Business Processes</li> <li>Arthur H. M. ter Hofstede, Agnes Koschmider, Andrea Marrella, Robert Andrews, Dominik Fischer, Sareh Sadeghianasl, Moe Thandar</li> <li>Wynn, Marco Comuzzi, Jochen De Weerdt, Kanika Goel, Niels Martin and Pnina Soffer.</li> <li>Process-Data Quality: The True Frontier of Process Mining</li> <li>Nick van Beest, Heerko Groefsema, Adrian Cryer, Guido Governatori, Silvano Colombo Tosatto and Hannah Burke.</li> <li>Cross-Instance Regulatory Compliance Checking of Business Process Event Logs</li> </ul>		



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# Tuesday, September 3rdDetailed daily schedule

Time	U2		C7 building	
nme	building	[113]	[114]	[411]
4:00 - 15:30	Main Session 2: Process models Chair: Francesca Zerbato	RPA Forum 1	Journal First 2	Tutorial 1
	Flavio Corradini, Jessica Piccioni, Barbara Re, Lorenzo Rossi and Francesco Tiezzi. On the interplay between BPMN collaborations and the physical environment Francesco Vinci and Massimiliano de Leoni. Repairing Process Models through Simulation and Explainable AI Marco Franceschetti, Amine Abbad Andaloussi, Clemens Schreiber, Hugo A. López and Barbara Weber. Exploring the Cognitive Effects of Ambiguity in Process Models	<ul> <li>Keynote Hajo A. Reijers The Dagstuhl Diaries: In RPA we Trust </li> <li>Abstract: You need to trust your software robot to properly carry out the work you assigned to it. But can the software robot also trust you to let it do that work? This is one of the intriguing questions that was raised in the Dagstuhl castle during the seminar that was organized in July 2024, entitled "Improving Trust between Humans and Software Robots in Robotic Process Automation". During this RPA Forum keynote, prof. Hajo Reijers will share with you the key insights from that seminar. If you bring a glass of Riesling wine to the seminar, you will almost feel like you were in Dagstuhl yourself. Bio: Hajo Reijers is a full professor in the Department of Information and Computing Sciences of Utrecht University, where he leads the Process Science group. The focus of Hajo's academic research is on business process redesign, process automation, conceptual modeling, and process analytics. On these topics, he contributed to about 300 scientific papers, chapters in edited books, and articles in professional journals. If you know a squash court in Krakow, feel free to challenge him to play a match.</li></ul>	Anton Yeshchenko and Jan Mendling. A survey of approaches for event sequence analysis and visualization Bemali Wickramanayake, Chun Ouyang, Yue Xu and Catarina Moreira. Generating multi-level explanations for process outcome predictions Johannes De Smedt and Jochen De Weerdt. Predictive process model monitoring using long short-term memory networks Jari Peeperkorn, Seppe Vanden Broucke and Jochen De Weerdt. Validation set sampling strategies for predictive process monitoring Baris Ozkan, Marijn Koops, Hajo Reijers and Oktay Turetken. Baris Ozkan, Marijn Koops, Hajo Reijers and Oktay Turetken. The Influence of Business Process Management System Implementation on an Organization's Process Orientation: A Case Study of a Financial Service Provider Francesca De Luzi, Francesco Leotta, Andrea Marrella and Massimo Mecella. On the Interplay Between Business Process Management and Internet-of-Things Jana-Rebecca Rehse, Luka Abb, Gregor Berg, Carsten Bormann, Timotheus Kampik and Christian Warmuth. User Behavior Mining: A Research Agenda Christian Novak, Lukas Pfahlsberger, Saimir Bala, Kate Revoredo and Jan Mendling. Enhancing decision-making of IT demand management with process mining	Benoît Depaire, Henrik Leopold, Jan Mendling and Henning Meyerhenke. Evaluation of Algorithmic Contributions to Business Process Management
6:15 - 17:45	Main Session 3: Event data analysis Chair: Jana Rehse	RPA Forum 2	Tutorial 4	
	Alexander Kraus and Han van der Aa. Looking for Change: A Computer Vision Approach for Concept Drift Detection in Process Mining Kiran Busch, Timotheus Kampik and Henrik Leopold. xSemAD: Explainable Semantic Anomaly Detection in Event Logs Using	Tom Hohenadl, Maximilian Völker, Christian Stummeyer and Mathias Weske. Democratizing Robotic Process Mining: A Conceptual Framework for User Actions, Tasks, and RPA Bots Antonio Martínez Rojas, José Luis Alonso Rocha, Andrés Jiménez Ramírez and José González Enríquez. From Screenshots to Process Models: Improving Activity Identification through Screen Text	Marco Montali, Anna Kalenkova and Arik Senderovich. Stochastic Modeling for Business Process Management	
	Sequence-to-Sequence Models Andrea Maldonado, Christian M. M. Frey, Gabriel Marques Tavares, Nikolina Rehwald and Thomas Seidl. GEDI: Generating Event Data with Intentional Features fo Benchmarking Process Mining	Peter A. François and Ralf Plattfaut. Designing The Organizational Reuse Environment – Enabling Citizen Developers to Reuse Process Automation Artifacts Maximilian Völker and Mathias Weske. Measuring Complexity of Bot Models in Robotic Process Automation Tom Hohenadl, Bernhard Axmann and Christian Stummeyer. Decision-Making in Robotic Process Automation Programming and its Influence on Robotic Process Mining		



# Wednesday, September 4thGeneral plan of the day

<b>-</b> :	U2		C7 building				
Time	building	[113]	[114]	[411]	[412]	[014]	
08:00	Registration (U2	ration (U2 building)					
09:00 - 9:45	Keynote	note					
Coffee break (	Coffee break (Krakus Restaurant, Reymonta 15, 30-059 Kraków)						
10:30 - 12:30	Main Session 4	BPM Forum 2	BlockChain Forum 1	Tutor	ial 3		
Lunch (Krakus	Restaurant, Rey	monta 15, 30-059	9 Kraków)			DEI Mentoring Session	
14:00 - 15:30	Main Session 5	Main Session 6	BlockChain Forum 2	Demo	. &		
16:15				Resou	irces		
17:30	Transport to Wie	eliczka Salt Mine					
20:00 - 23:00	Gala dinner						





## Wednesday, September 4thDetailed daily schedule

<b>-</b> 1	U2		C7 building	
Time	building	[113]	[114]	[411]
09:00 - 09:45	Keynote Alexander Serebrenik: "Studying Humans in Software Engineering"			
10:30 - 12:30	Main Session 4: Conformance Checking Chair: Nick van Beest	BPM Forum 2: Chair Andrés Jiménez	BlockChain Forum 1	Tutorial 3
	Ivan Donadello, Paolo Felli, Fabrizio Maria Maggi, Marco Montali and Craig Innes. Conformance Checking of Fuzzy Logs against Declarative Temporal Specifications Alessandro Burigana, Alessandro Gianola, Marco Montali and Sarah Winkler. Glocal Conformance Checking Eduardo Goulart Rocha, Sebastiaan Johannes van Zelst and Wil van der Aalst. Mining Behavioral Patterns for Conformance Diagnostics Michael Grohs, Han van der Aa and Jana-Rebecca Rehse. Beyond Log and Model Moves in Conformance Checking: Discovering Process-Level Deviation Patterns	Timotheus Kampik and Cem Okulmus. Expressive Power and Complexity Results for SIGNAL, an Industry-scale Process Query Language Peter Pfeiffer and Peter Fettke. Trace vs. Time: Entropy Analysis and Event Predictability of Traceless Event Sequencing Ali J. Alaee, Matthias Weidlich and Arik Senderovich. Data-Driven Decision Support for Business Processes: Causal Reasoning and Discovery Flavia Monti, Francesco Leotta, Juergen Mangler, Massimo Mecella and Stefanie Rinderle-Ma. NL2ProcessOps: Towards LLM-guided Code Generation for Process Execution Riccardo Lo Bianco, Remco Dijkman, Wim Nuijten and Willem van Jaarsveld. A Universal Approach to Feature Representation in Dynamic Task Assignment Problems Lukas Laakmann, Seyyid A. Ciftci and Christian Janiesch. A Nascent Taxonomy of Machine Learning in Intelligent Robotic Process Automation Rene Noel, Sergio España, Jose Ignacio Panach Navarrete and Oscar Pastor. Microservices-Aware Business Process Modelling	Five More Years of Research and Applications Sion Israel Sion, Kaiwen Zhang, Alain April, Thomas Maketa Lutete and Charlaine Bouchard. A Comprehensive Review of Multi- Chain Architecture for Blockchain Integration in Organizations Hassan Atwi, Tom Lichtenstein, Cesare Pautasso and Mathias Weske. Transparent Transaction Ordering in Blockchain-based Collaborative Processes Johannes Löbbecke, Thomas van Loo, Juergen Mangler, Zhendong Ma, Tomáš Pitner and Stefanie Rinderle-Ma. BPMS Blockchain Technology Soft Integration For Non-Tamperable Logging	Urszula Jessen, Alessandro Berti, Piotr Senkus and Michal Sroka. Creating a Crew of Analytical Agents: Leveraging Process Mining and Large Language Models for Enhanced Business Insights



## Wednesday, September 4thDetailed daily schedule

<u> </u>	U2	C7 building					
Time	building	[113]	[114]	[411]	[412]		
14:00 - 15:30	Main Session 5: Resource Management Chair: Hugo A. López	Main Session 6: Process Discovery Chair: Andrey Rivkin	BlockChain Forum 2	Demo & Resource	s		
	Alessandro Padella, Felix Mannhardt, Francesco Vinci, Massimiliano de Leoni and Irene Vanderfeesten. Experience Based Resource Allocation for Remaining Time Optimization Francesca Meneghello, Jeroen Middelhuis, Massimiliano Ronzani, Laura Genga, Zaharah Bukhsh, Chiara Di Francescomarino, Chiara Ghidini and Remco Dijkman. Optimizing Resource Allocation Policies in Real-World Business Processes using Hybrid Process Simulation and Deep Reinforcement Learning Felix Schumann and Stefanie Rinderle-Ma. Optimizing Resource-Driven Process Configuration through Genetic Algorithms		Oskar Petto, Thomas Preindl and Martin Kjäer. Interpreted and Confidential Execution of Process Choreographies on Blockchain <b>Tiphaine Henry and Sara Tucci-</b> Piergiovanni. Secure Proof Verification Blockchain Patterns Fabian Stiehle and Ingo Weber. The Cost of Executing Business Processes on Next-Generation Blockchains: The Case of Algorand Sidra Malik, Dilum Bandara, Nick Van Beest and Sherry Xu. Smart Contracts' Upgradability for Flexible Business Processes	In the next page			
Only D&R: 14:00 - 16:15							
17:30	Transport to Wieliczka Salt Mine			1			
20:00 - 23:00	Gala dinner	4					



## Wednesday, September 4thDemo & Resources

tand no	Authors	Title		
1	Iris Beerepoot	A Month's Worth of Labelled Active Window Tracking Data		
2	Tim Kräuter, Patrick Stünkel, Adrian Rutle, Yngve Lamo and Harald König	BPMN Analyzer 2.0: Instantaneous, Comprehensible, and Fixable Control Flow Analysis for Realistic BPMN Models		
3	Remco Dijkman	SimPN: A Python Library for Modeling and Simulating Timed, Colored Petri Nets		
4	Aaron Friedrich Kurz, Ronny Seiger, Marco Franceschetti and Barbara Weber	Activity and Sequence Detection Evaluation Metrics: A Comprehensive Tool for Event Log Comparison		
5	Manuel García Romero, Antonio Martínez Rojas, José González Enríquez and Andrés Jiménez Ramírez	A Tool for Incorporating Eye Tracking Data in RPA: Enhancing User Behavior Logs		
6	Julius Köpke and Aya Safan	Introducing the BPMN-Chatbot for Efficient LLM-Based Process Modeling		
7	Aaron Küsters and Wil van der Aalst	Rust4PM: A Versatile Process Mining Library for When Performance Matters		
8	Lisa Zimmermann	The Process Mining Question Forge		
9	Carl Corea and Patrick Delfmann	Geo-Aware Process Mining		
10	Jia Wei, Chun Ouyang, Weiguang Ma, Deyou Jiang, Jianglan Xia, Arthur ter Hofstede, Ying Wang and Lei Huang	From Conventional to IoT-Enhanced: Object-Centric Event Logs for Real-Life Logistics Processes		
11	Andrei Buliga, Riccardo Graziosi, Chiara Di Francescomarino, Chiara Ghidini, Williams Rizzi and Massimiliano Ronzani	Nirdizati Light: A Modular Framework for Explainable Predictive Process Monitoring		
12	Katsiaryna Lashkevich, Fredrik Milani, Maksym Avramenko and Marlon Dumas	Redesigning Business Processes to Reduce Waiting Times Using Large Language Model		
13	Flavio Corradini, Luca Mozzoni, Jessica Piccioni, Barbara Re, Lorenzo Rossi and Francesco Tiezzi	BEAR: BPMN and Environment AnimatoR		
14	Orlenys López-Pintado, Jannis Rosenbaum, Jonas Berx and Marlon Dumas	Optimos: A Tool for Simulation-Driven Business Process Optimization		
15	Alessandro Berti and Wil M.P. van der Aalst	CSV-PM-LLM-Parsing: Automatic Ingestion of CSV Event Logs for Process Mining using LLMs		
16	Martin Kabierski, Christian Imenkamp, Agnes Koschmider and Matthias Weidlich	SpeciAL4PM: Species Analysis of Event Logs for Process Mining		
17	Álvaro Bernal, Francisco Montero, Cristina Cabanillas, Pablo Fernández and Manuel Resinas	STATUS: A Low-Code Business Process Compliance Management System		
18	Eric Amann and Patrick Delfmann	An Agent-Based Workflow Simulator		



# Thursday, September 5thGeneral plan of the day

Time	U2	C7 building				
Time	building	[113]	[114]	[411]		
08:00	Registration (U2 buildin	ation (U2 building)				
09:00 - 09:45	Keynote					
Coffee break (Kral	kus Restaurant, Reymont	a 15, 30-059 Kraków)				
10:30 - 12:30	Main Session 7	BPM Forum 3	Industry Forum	EduForum 1		
Lunch (Krakus Res	Lunch (Krakus Restaurant, Reymonta 15, 30-059 Kraków)					
14:00 - 15:30	Main Session 8	Tutorial 2	CEE Forum	EduForum 2		
Coffee break (Kral	kus Restaurant, Reymont	a 15, 30-059 Kraków)				
16:15 - 17:45	Main Session 9			Tutorial 5		
17:45	Closing ceremony (U2 building)					
18:30	Farewell party - Studio Club					





## Thursday, September 5thDetailed daily schedule

-	U2	C7 building			
Time	building	[113]	[114]	[411]	
)9:00 - 09:45	Keynote Tomasz Głowacki: "Next Generation of Al- driven Retail Processes"				
0:30 - 12:30	Main Session 7: Process Analysis and Optimization Chair: Karolin Winter	BPM Forum 3: Chair Laura Genga	Industry Forum	EduForum 1	
	Jan Niklas Adams, Emilie Hastrup-Kiil, Gyunam Park and Wil van der Aalst. Super Variants Katsiaryna Lashkevich, Fredrik Milani, Maksym Avramenko and Marlon Dumas. LLM-Assisted Optimization of Waiting Time in Business Processes: A Prompting Method Rafael Seidi Oyamada, Gabriel Marques Tavares, Sylvio Barbon Junior and Paolo Ceravolo. CoSMo: a Framework to Instantiate Conditioned Process Simulation Models	Francesca Zerbato, Marco Franceschetti and Barbara Weber. A Framework to Support the Validation of Process Mining Inquiries Manfred Baer and Ralf Plattfaut. Human Friendly Automation: A literature review on the role of the human factor in Al-driven business process automation Mikhail Monashev and Jan Mendling. Design Principles for Bots Supporting Case-Based Reasoning Jannis Kiesel and Elias Grünewald. Extending business process management for regulatory transparency Adrian Joas, Maren Gierlich-Joas, Charlotte Bahr and Janina Bauer. Towards leveraging Process Mining for Sustainability – An Analysis of Challenges and Potential Solutions Alexander Seeliger, Markus Schreiber, Florian Giger, Joachim Metternich and Max Mühlhäuser. Inferring Missing Event Log Data from IoT Sensor Data - A Case Study in Manufacturing Matthias Ehrendorfer, Jennifer Hebstreit, Juergen Mangler and Stefanie Rinderle-Ma. Interactive Drift Visualization in Sensor	Nazrina Khurshid, Stephen Palmier, Kerry Buijs and Christopher Klinkmüller. Building Organizational Process Mining Capability: Experiences at a Global Gaming Company Piotr Gawrysiak, Olga Kacprzak, Tomasz Romanowski and Kamil Żbikowski. Implementing a Process Mining framework in a large commercial bank - lessons learned Urszula Jessen, Lucas Schroth and Mario Mühllechner. From Data to Actionable Insights: Utilizing Al and Process Mining in Manufacturing Processes Clara Ziche and Giovanni Apruzzese. LLM4PM: A case study on using Large Language Models for Process Modeling in Enterprise Organizations Felix Mannhardt, Ragnhild Halvorsrud, Otas Meironas and Lasse Brurok. The Quest for the Comprehensive Customer Journey - A Case Study from a Circular Economy Marketplace	Mahendrawathi Er, Angelica Deviana and Ika Nurkasanah. Can Business Process Design Space Hel Students Generate Innovative Process Redesign Ideas? Hans-Jürgen Scheruhn and Jan Mendling. Teaching Enterprise Resource Planning Systems and Business Process Management in Tandem using the Enterprise Online Guide Marzena Grzesiak, Krzysztof Kluza, Natalia R. Potoczek and Leszek Szała. Beyond Traditional Learning: The LLM Revolution in BPM Education at University Anna Suchenia, Karol Suchenia, Mare Adrian, Krystian Jobczyk, Piotr Wiśniewski and Antoni Ligeza. Order Selection Methodology of OMG Diagrams in Teaching Designing Information Systems Marzena Grzesiak and Marek Moszyński. Application of the flipped learning methodology at a Business Process Modelling course – a case study Ilia Maslov and Stephan Poelmans. Comprehension of (business) process models via tokens: an eye-tracking approach	





# Thursday, September 5thDetailed daily schedule

Time	U2	C7 building				
nine	building	[113]	[114]	[411]		
1:00 - 15:30	Main Session 8: Data and BPM Chair: Han van der Aa	Tutorial 2	CEE Forum	EduForum 2		
	Cheng Miao, Heemeng Ho, Elinor Tsen, John Gilmour and Ryan KI Ko. SCP-BP Framework: Situational Crime Prevention for Managing Data Breaches in Business Processes Joscha Grüger, Martin Kuhn, Christoph Matheja and Andrey Rivkin. Data-aware Processes meet Probabilistic Programming Yotam Evron, Anna Zamansky and Pnina Soffer. Anticipating Data Inaccuracy Consequences in Business Processes: An Empirical Study	Jana-Rebecca Rehse, Sander Leemans, Peter Fettke and Jan Martijn van der Werf. Process Miner, Are You Sure? Conducting Valid and Reliable Experiments in Process Mining	Marek Szelągowski, Justyna Berniak- Woźny, Audrone Lupeikiene and Jerzy Szewczyk. Telemedicine and BPM in Cardiac Rehabilitation: A Comprehensive Post- Myocardial Infarction Care Program Case Study Marek Szelągowski, Natalia Potoczek, Piotr Sliż, Justyna Berniak- Woźny, Aneta Napieraj, Marta Podobińska-Staniec, Arkadiusz Kozłowski and Piotr Senkus. Adapting to the Dynamic Nature of Business Processes in the Digital Age Marzena Grzesiak, Marek Szelągowski, Marek Moszyński and Justyna Berniak-Woźny. Enhancing Business Process Management Through Nature Assessment: Development and Deployment of the Business Process Nature Assessment Tool Mariusz Hofman, Grzegorz Grela, Paulina Orzelska and Jarosław Banaś. Adapting to Change: Employees Ambidexterity as a Driver for Operational Adaptability and Organizational Development Anna Suchenia, Karol Suchenia, Mateusz Ślażyński and Leszek Szała. The Role and Application of OMG Notations in IT: Analysis and Survey on the Effectiveness of Business Notations among IT companies in Poland Mateja Bule and Gregor Polančič. Extending CMMN for effective management of data in knowledge-	Kate Revoredo and Saimir Bala Project-Based Learning in BPM: Lessons from Flipped Classroom vs. Lecture-Based Instruction Silvia Inês Dallavalle de Padua Marina Lourenção, Sérgio Adriany Santos Moreira and Lu Ricardo Brito Ribeiro. Fostering BPM learning through PBL: Development and applicatio of an educational framework Sonia Lippe, Franziska Bärtsch Claudia Brönimann and Clemens Mader. Enabling BPM competencies through real-life student consulting projects Achim Dannecker and Lukas Meyer. Relevance of topics in workflow- based student projects Maximilian König, Maximilian Völker and Mathias Weske. From Design to Evaluation: Students Experiencing the BPM Lifecycle Hands-on Sabine Nagel and Patrick Delfmann. Towards an E-Learning Approach for Declarative Process Modeling		
15 - 17:45	Main Session 9: Robotic Process Automation		intensive processes	Tutorial 5		
	Chair: Iris Beerepot Artur Modlinski, Damian Kedziora, Joanna Kedziora, Andrzej Hak, Jaroslaw Motylewski, Hajo A. Reijers and Adela del-Río-Ortega. Techno-empowerment of Process Automation: Understanding Employee Acceptance of Autonomous Al in Business Processes			Vinicius Stein Dani, Henrik Leopold, Urszula Jessen and Ja Martijn E. M. van der Werf. Terminators of Process Mining Initiatives: Where to Find Them, What They Feed From, and How Prevent Their Insurgence		
	Antonio Martínez Rojas, Antonio Rodríguez-Ruiz, José González Enríquez and Andrés Jiménez Ramírez. What's Behind the Screen? Unveiling UI Hierarchies in Process-Related UI Logs Maximilian Vitzethum, Alexander Mayr and Christian Janiesch.					
-	Categories of Business Value of Robotic Process Automation: A Study of Benefits and Challenges	🖹 🛄 . 🎽 🕯				
45	Process Automation: A Study of Benefits					



## Friday, September 6thPolish BPM Symposium

Time	Polish BPM Symposium (in Polish language)		
09:00 - 16:00	D14 building [Aula 03]		
For more information, please see the website: https://bpm2024.agh.edu.pl/.			

Time	Friday, September 6th				
10:00	Walking tour for BPM2024 Participants - Main Square	Start: Adam Mickiewicz's Statue			

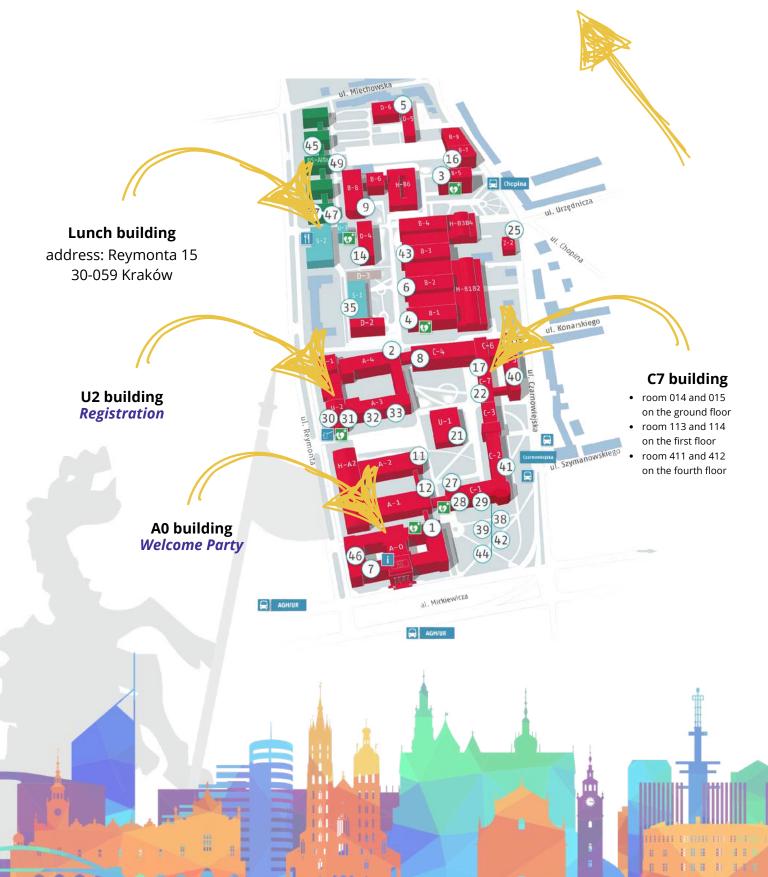
#### **Conference Organizers**

BPM 2024 Conference Chairs			BPM 2024 Organizing Committee		
General Chairs	Edyta Brzychczy Krzysztof Kluza			Edyta Brzychczy Krzysztof Kluza	
Main conference PC Chairs	Michael Rosemann Andrea Marrella Manuel Resinas Mieke Jans		Organizing Committee Members	Katarzyna Gdowska Renata Gabryelczyk Aneta Napieraj Marta Podobińska-Staniec Emilia Męcfel	
Workshop Chairs	Katarzyna Gdowska Maria Teresa Gómez López Jana-Rebecca Rehse		Conference Manager	Anna Smyk	
Demonstrations & Resources Chairs	Weronika T. Adrian Laura Genga Sander J.J. Leemans			Karolina Sapko Aleksandra Łakomy Piotr Rodzinka Anna Kornatka Arkadiusz Zając Witold Buk Igor Szajer Luiza Górska Damian Józwik Martyna Małozięć Naga Venkata Lakshmi Sai Pravallika Mandavalli Wiktoria Konop Małgorzata Wójcik Tymoteusz Przeklasa Dawid Koza	
Industry Forum Chairs	lris Beerepoot Renata Gabryelczyk Ralf Plattfaut	Volunteers of BPM Conference			
Blockchain Forum Chairs	Claudio Di Ciccio Walid Fdhila				
RPA Forum Chairs	Simone Agostinelli Daniel Amyot Henrik Leopold				
Education Forum Chairs	Katarzyna Gdowska Thomas Grisold Piotr Sliż				
CEE Forum Chairs	Michal Krčál Monika Malinova Mandelburger Gregor Polančič Katarina Tomičić-Pupek			Oliwia Dej Wiktor Poremba Maksymilian Surdziel	
Tutorial Chairs	Maximilian Röglinger Inge van de Weerd				
Doctoral Consortium Chairs	Han van der Aa Benoît Depaire Marta Indulska				
Journal First Track Chairs	Chiara Di Francescomarino Felix Mannhardt				
Best BPM Dissertation Award Chair	Hajo Reijers				
Publicity Chairs	Marco Comuzzi Arik Senderovich Sarah Winkle <mark>r</mark>		r	÷	
Proceedings Chair	Simon Agos <mark>tine</mark> lli	V		<b>†</b>	
Diversity & Inclusion Chairs	Artur Lesner Andrea Marrella Adela del Río Ortega				

#### AGH – Location of venues

#### **Polish BPM Symposium**

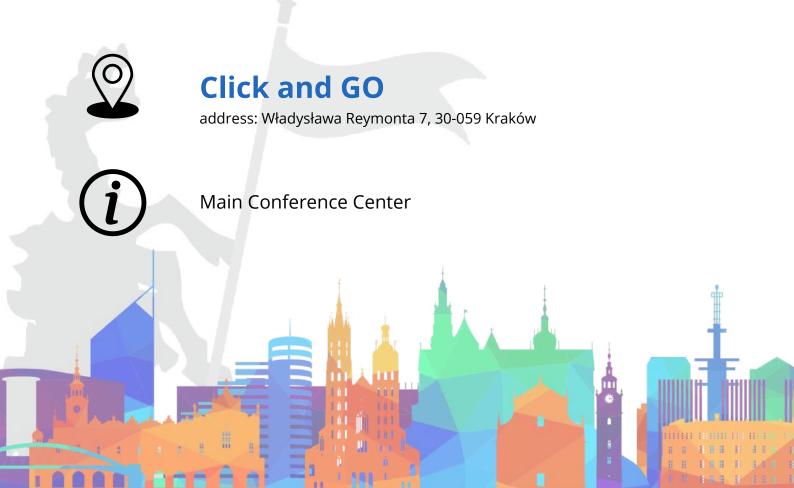




### AGH – U2



Image source: AGH archive



### **AGH – C7**



Image source: https://wh.agh.edu.pl/przeprowadzka-do-nowego-budynku-c7/

2

#### **Click and GO**

address: Czarnowiejska 36, 30-054 Kraków

(i)

Conference rooms

### **AGH – A0**



Image source: AGH archive



### **Club Studio**



Image source: AGH archive



#### **Click and GO**

address: Witolda Budryka 4, 30-072 Kraków

The club is located on the AGH University campus, where our own university beer, called BGH, is brewed. Additionally, it serves as a performance hall catering to the needs of the student community. The Studio Club has hosted over 1,100 cultural events, including music concerts, cabaret performances, and various events organized by student groups. The Workshop Reception and Farewell Party will take place here.

## Old Town



Image source: Canva



Image source: Canva



#### **Click and GO**

address: Rynek Główny, 31-422 Kraków

(i)

The Main Market Square is the largest square in Krakow and one of the largest medieval marketplaces in Europe. Dating back to the 13th century, the square is surrounded by palaces and churches.

### Wieliczka

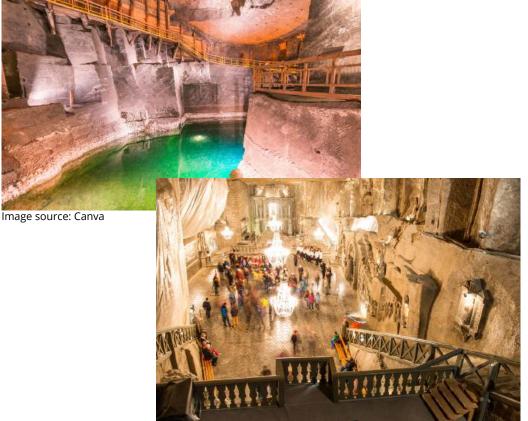


Image source: Canva



#### **Click and GO**

address: Daniłowicza 10, 32-020 Wieliczka

(i)

The history of the Wieliczka Salt Mine dates back to the Middle Ages when it was known as Magnum Sal - Great Salt. By the 13th century, it was recognized as the largest salt center in Poland and became highly significant for the country's economy. Today, it is a world-famous tourist attraction, a venue for unusual events, and a health resort. The Gala dinner will take place here.

### Błonia

Image source: Private archive

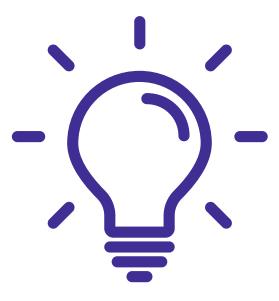


Image source: Canva

#### **Click and GO**

address: Aleja 3 Maja, 30-062 Kraków

A vast meadow surrounded by walking and cycling paths, the Błonia is a popular location for organizing events. The area features wide paths that are ideal for walking, jogging, or Nordic walking, and it is also a favorite spot for runners.



### Did you know that...?

## **History of AGH**

On July 10, 1912, the authorities of Kraków received information about the government's decision to establish a mining academy in the city, and the academy opened in 1919.

AGH is a university focused on developing modern technologies. It conducts research in technical, exact, earth, and social sciences.

It is one of 10 Polish universities with the status of a research university.

The university comprises 17 faculties, the Academic Center for Materials and Nanotechnology, and several teaching centers.

AGH offers programs at the bachelor's, master's, and doctoral levels. It educates over 20,000 students and employs more than 2,100 academic staff, including over 200 professors and more than 500 associate professors.



### ORAGH

## (i)

The student brass band, founded in 2001, brings together young people who, in addition to studying various fields, also want to make music together.

#### 2022

- International Wind Orchestra Meetings Alte Kameraden in Gorzów Wielkopolski – 1st place
- XXXI International Wind Orchestra Festival Złota Lira in Rybnik – 3rd place
- International Orchestra Festival and Competition Golden Sardana 2022 – 2nd place

#### 2023

- II Polish Open Brass Band Championships – 1st place concert category, 2nd place march category
- Summer Stars of Durres Festival 1st place concert category



### Krakus

## (i)

"KRAKUS" is the oldest student folklore ensemble in Poland. It was established at AGH University of Science and Technology in Kraków in 1949 by Wiesław Białowąs.

The Ensemble presents original and authentic Polish folk art, artistically transformed and adapted to stage requirements. The dances, songs, and customs featured in the suites representing the Cracow, Silesia, Rzeszów, Sącz, Lublin, Kielce, Łowicz, Żywiec, and Beskid regions showcase the beauty and diversity of these areas.

Among the members of "KRAKUS" are students from AGH University and other universities in Kraków. They are united by a desire to develop their skills and a passion for folk dance, music, and song, participating in the three sections of the Ensemble: the ballet, choir, and orchestra.

During its 67 years of activity, "KRAKUS" has performed approximately 4,700 concerts in Poland and abroad. Its programs have received enthusiastic applause across Europe, as well as in Asia, Africa, North America, and South America.



## **Brewery of AGH**

(i)

On the occasion of the 100th anniversary of AGH University of Science and Technology in Kraków, the AGH Brewery was established in the Studio Club at AGH.

The invitation to co-create the Brewery extended not only to students, graduates, employees, and supporters of AGH but also to anyone interested in this extraordinary endeavor.

The establishment of the AGH Brewery highlights the rich cultural roots connecting brewing, mining, and the Academy, particularly through the traditional celebrations of Miner's Day and Steelmaker's Day. AGH has been organizing these celebrations in various forms since its inception.



## Mariacki Bugle Call

The Mariacki Bugle Call is a melody in F major played every hour by a trumpeter from the northern tower of the Church of the Assumption of the Blessed Virgin Mary in Kraków. Two buglers, who are firefighters from the State Fire Service, take twenty-four-hour shifts, playing the melody 48 times a day. Each full hour, the bugle call is sounded four times in different directions.

#### The legend explains why the bugle call melody suddenly breaks off, as if unfinished:

St. Mary's Church, with its two towers, was a key location in Kraków. From the higher tower, known as the hejnalica (which is also the tallest tower in the city), the city guard would signal with a trumpet in the morning to open the city gates and in the evening to close them. The guard would also sound the alarm if a fire or enemy approach was detected. One time, when the Tatars, who frequently attacked southern Poland, approached Kraków, the guard began to play the bugle call. The city gates were closed in time, but a Tatar arrow struck the Polish bugler's throat before he could finish the melody. In memory of this event, the melody always breaks off.

Image source: Canva

Image source: Canva

## Map of useful locations in Kraków

